



Telecommunications Network Specialist

OPENS: January 25, 2012

CLOSES: Open till filled

Candidate evaluation will be ongoing, and applicants are encouraged to submit materials by February 8, 2012, to ensure full consideration. The hiring authority reserves the right and may exercise the option to make a hiring decision at any time during the announcement period.

SALARY: \$58,320 - \$76,536 (Exempt salary structure Band 1)

Important Note: From July 1, 2011 through June 29, 2013 a 3% temporary salary reduction is in effect for most state positions. The salary listed above includes this reduction. For specific information on the Temporary Salary Reduction [click here](#).

What we do:

Washington State Consolidated Technology Services (CTS) provides innovative technologies and support to our customers through competitive services that deliver measurable value.

Business Functions include:

- State Data Center Operations
- Mainframe Computing
- Servers
- Storage
- Disaster Recovery
- Network & Telecommunications
- IT Security
- Email

And More . . .

We are looking for someone to:

Perform specialized technical consulting, network and system analysis, and voice application and software design, installation, troubleshooting and maintenance for voice applications. Incumbent operates as a professional specialist responsible for the management, troubleshooting and repair of complex, high visibility voice application systems which have a substantial impact on large public organizations' business practices state-wide and their relationship with the general public and clientele.

Qualifications you'll need to have:

- Four(4) years of substantial hands on experience working with voice telecommunications systems and networks including experience with three (3) or more of the following types of equipment or disciplines:
 - Avaya PBX
 - Nortel Meridian PBX
 - Voice mail systems
 - Avaya IVR or Voice Portal Systems
 - Installing, configuring and troubleshooting T1 circuits
 - Voice over IP and data network experience that includes IP addressing and knowledge of network protocols and security concepts

Ideally, you'll also have:

- Bachelors Degree in Computer Science or related field.
- A minimum of 5 years experience as a technician maintaining and troubleshooting PBXs and voice applications
- A minimum of 3 years experience as a technician responsible for maintaining Avaya PBX systems.
- Voice over IP and data network experience that includes IP addressing and knowledge of network protocols and security concepts.
- Nortel PBX experience.
- Certifications and training in Avaya or Nortel PBX systems.

Special Notes

The incumbent in this position may be required to pass a Washington State Patrol criminal background check and meet all standards set by the WSP based on changes in technology and/or service delivery needs.

This announcement may be used to fill more than one vacancy.

I'm interested! How do I apply?

If you are reading this announcement in a print format, please visit www.careers.wa.gov to access the online recruitment system. Click on "Look for Jobs" and select Consolidated Technology Services under the "Department" search list. Click "Apply Search."

Click the green "Apply" button near the top of this [announcement](#) to get started. All candidates must include the following attachments with your completed application:

- A letter of interest with a detailed description of your experience as it pertains to the qualifications listed;
- A current resume;
- A list of at least three professional references.

Please note:

The initial screening will be solely based on the contents and completeness of your application and application materials submitted. A resume will not substitute for completing the "work experience" section of the application. The information provided in your letter of interest must address your experience as it pertains to the qualifications listed. Responses not supported in your application may disqualify you from consideration for employment.

Persons of disability needing assistance in the application process, or those needing this announcement in an alternative format, may call (360) 902-3543 or Telecommunications Device for the Deaf at 1-800-833-6388.

Washington Consolidated Technology Services complies with the employment eligibility verification requirements of the federal Form I-9. The selected candidate must be able to provide proof of identity and eligibility to work in the United States consistent with the requirements of that form on the first day of employment.

Washington State Consolidated Technology Services is an equal opportunity employer.